

Versions

SPiCE 1-2-1 for ISO 20000 is available in two **variants**:

- **"SPiCE for ISO 20000"**: Assessment tool referring to ISO 20000 standard for IT Service Management Processes
- **"SPiCE 121 for ISO 15504 and ISO 20000"**: Assessment tool for both standards (reference models), supports an integrated approach of SW Engineering following ISO 15504 / SPiCe and IT Service Management according to ISO 20000

SPiCE 1-2-1 for ISO 20000 is available in three different **versions**:

1. SPiCE 1-2-1 Personal Solution

The Personal Solution contains all functions you need to perform an assessment. You can save your assessment to a file, you can print the charts and generate a Word or HTML report.

[>> Details](#)

2. SPiCE 1-2-1 Company Solution

The Company Solution contains the software [SynEval](#) which is needed to evaluate the results of several assessments. You can compare assessments on a graphical basis (charts) to analyze the differences very quick and efficient. Word and PowerPoint Reporting templates are customizable.

This version is worth considering if you plan to perform several assessments in your organisation. The package contains one day training.

[>> Details](#)

3. SPiCE 1-2-1 Corporate Solution

Additionally to the Company Solution, the Corporate Solution contains the Software [SynEdit](#). With SynEdit you can customize the SPiCE 1-2-1 assessment tool to fit your individual needs: The processes can be edited and enhanced, the explanations can link to your company own documents and all icons and

captions can be adapted.

This version is worth considering if you plan to follow SPiCE (ISO 15504) in your organisation.
The package contains two days of training and workshop.

[>> Details](#)