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SPiCE 1-2-1 can be ordered directly via web or per mail. Please [contact](#) your SPiCE 1-2-1 provider.

As soon as your order arrives, you will receive the registration code by mail. In the meantime, you can [download](#) the demo version which can be switched to full version with the registration code.

SPiCE 1-2-1 for ISO 20000

SPiCE 1-2-1 for ISO 20000 <i>Personal Solution</i> [121-ITSM-PS]	EUR 1.500	...more Info	Order here
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ISO 15504 and ISO 20000

Company Solution

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EUR 15.000

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SPiCE 1-2-1 for

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ISO 15504 and ISO 20000

Corporate Solution

[121-ITSMiso_COR]

The Company Solution and the Corporate Solution include trainings & workshops for performing the assessment and operating the tools.

Upgrade Information

Upgrade of existing SPiCE 1-2-1-licenses up to Version 3.0.

The upgrade price depends on existing license(s) as well on your Tool-Version:

- Customers with an existing **maintenance agreement**:
 - Version 1.x to 3.0: 20% of the existing license price.
 - Version 2.x to 3.0: Update free of charge.
- Customers without an existing **maintenance agreement**:
 - Version 1.x to 3.0: 70% of the existing license price.
 - Version 2.x to 3.0: 60% of the existing license price.
- Upon **conclusion** of a **maintenance agreement** the upgrade price from **version 2.x** to version 3.0 is 40% of the existing license price. The maintenance costs amount 15% of the license price yearly. The minimum duration is 2 years. The agreement is automatically renewed for another year. The termination of the agreement has to be made in written form (fax or e-mail) at least 3 months before its expiration.